

Peepul Centre Tour Representative Volunteer

Name of Team to be placed with:

Venue hire

Tasks to be undertaken:

- **Assist with tours of the Peepul Centre to promote facilities in the centre**
- **Act as a guide**

Days and hours needed:

- **Variable**
- **Open days**
- **Large events**

Qualifications / Experience:

- **Able to use own initiative**
- **Good level of communication skills**
- **Able to work in a team**
- **No formal qualification required**
- **Able to understand and meet customers needs/demands**

Training:

- **Induction**
- **Induction on health and safety**
- **Customer service skills (going that extra mile)**